## I-SMART Client File Development - Full Clinical System

The following are I-SMART modules commonly used to construct a client file. This shows a client file with both assessment and admission steps.

- If the user is not documenting an assessment prior to admission, skip steps 5-10.
- Always perform a search for clients prior to adding a new client to insure that person does not already have a file in the system.
- If the client is already in the system and has a closed case, clicking on the client's <u>Activity List</u> link will take the user to the Episode List screen. At that screen, simply begin with step 3 below.
- If documenting an assessment/placement screening with no admission within the succeeding 30 days, do steps 1-10.
- 1. <u>Add New Client</u>: If the client has never been seen in agency before current episode, this will begin client's Case #1. If the client has been seen in the agency before and has a closed case file, click the client's Activity List link on the search screen and skip to step #3.
- 2. Client Profile
- 3. Start New Episode: Located on the Episode List screen
- 4. Intake
- **5. Consents** and **Referrals Based on Consents** can be done at any time once the client has both completed Client Profile and Intake Info screens in the system.
- 6. Assessments: TAP (If completed, this will populate much of the Placement Screening module)
- 7. Placement Screening (When complete, this will populate much of the Admission module)
- **8. Program Enrollment** (Assessment): Suggestion For assessments only, put in both start and end dates along with Termination Reason (Assessment Completed)
- 9. Encounter Note(s): Event Type: Placement Screening/OWI
- 10. Close Case: If the client has an assessment, but will not be admitted for treatment or has not returned for 30 days after the assessment, the case should be closed by clicking the <u>Save and Close</u> <u>the Case</u> link on the Intake screen. Should the client then return, start a new case (Episode of Care) by going to the client's Episode List and <u>Start New Episode</u>. This will create Case #2.
- 11. Admission
- **12. Program Enrollment** (Treatment Levels of Care: EOP, IOP, etc.)
- 13. Treatment Plan
- **14. Encounter Note(s):** Event Type: Admission (Admitted Client)
- **15. Program Enrollment:** If client changes programs and/or level of care, end client enrollment from program in that level of care and enroll him/her in the new program. Clients can be enrolled in more than one program at a time <u>only</u> if programs are in the same level of care.
- **16. Treatment Review** (if used) can be completed at any time during an Episode of care as long as there is a treatment plan in the client file.
- **17. Discharge:** The system will ask the user for a close case confirmation at the time the Discharge module is completed. If the user wants to close the case manually, the <u>Save and Close the Case</u> link at the Intake Screen will close the case.
- **18.** Should the client return after being discharged from an episode of care, start a new case by going to the client's Episode List and **Start New Episode**. This will create Case #2.